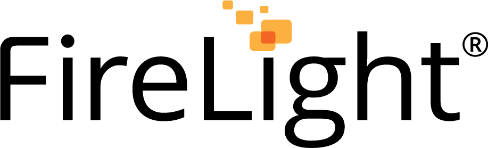


ExamOne HealthPiQture Integration Guide

Firelight Base

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Platform

ExamOne HealthPiQture Integration Guide

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ExamOne HealthPiQture Integration

This integration permits the triggering of ExamOne's HealthPiQture tool which allows for the ordering of a combination of 2 or more of ExamOne's data products in a single request and receive the data in a single, combined report for an individual insured. There are currently three data sources available as part of a HealthPiQture report: ScriptCheck, LabPiQture and Medical Claims.

HealthPiQture provides scoring (Underwriting decision/recommendation) that a carrier can use to create rules to drive an application down a designated path.

The four scores that are returned to FireLight:

**Mortality Score**: A numeric score that is equal to the "expected percentage increase in mortality risk (debit count) relative to the age and gender adjusted median (50th percentile) of the population. Currently, the mortality score is based on the following factors from the applicant's information: prescription history, clinical lab testing history and diagnosis history.  Each of these factors also has an individual score.

**Prescription History Score**

**Lab History Score**

**Medical Claims Score**

Potential Uses for Mortality Score:

* Supplement to an existing non-fluid process
* Additional tool within a fully underwritten process
* A triage tool.
* A substitute for more time-intensive, traditional underwriting requirements

**ExamOne HealthPiQture does produce a PDF document that provides the details for all scores as well as the underlying data that generated these results (scores). ExamOne will send that PDF directly to the carrier and will not return that document into FireLight.**

ExamOne Services Setup

To use the ExamOne HealthPiQture service, contracting needs to be established between your organization and ExamOne. Please reach out to ExamOne to start this process.

# Setting up HealthPiQture Integration in Admin Tool

There are several steps necessary to setup the ExamOne HealthPiQture integration in FireLight.

## Organization Settings

In Organization Configuration on the Organization Settings page, Admin Tab; set up the ExamOne HealthPiQture credentials. ExamOne will supply the configuration names and values.

Graphical user interface, text, application

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### Third Party Service Configuration for HealthPiQture

On the Add New Link at the top of the page. Enter the ExamOne HealthPiQture service credentials (configuration IDs and values):

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1.1.1.1 Account Code

Click the **Add New** link at the top of the dialogue box. In **Config Name**, type **AccountCode**. In the **Config Value**, type the **ExamOne Paramedical value** and in **Config Group**, type **HealthPiQture**. In **Service Type**, select **ExamOne** and click **Add Config** button.

1.1.1.2 Account ID

Click the **Add New** link at the top of the dialogue box. In **Config Name**, type **AccountID**. In the **Config Value**, type the ExamOne Paramedical value. In **Service Type**, select **ExamOne** and click **Add Config** button.

1.1.1.3 Destination ID

Click the **Add New** link at the top of the dialogue box. In **Config Name**, type **DestinationID**. In the **Config Value**, type the **ExamOne Paramedical value** and in **Config Group**, type **HealthPiQture**. In **Service Type**, select **ExamOne** and click **Add Config** button.

1.1.1.4 Password

Click the **Add New** link at the top of the dialogue box. In **Config Name**, type **Password**. In **Config Value**, type the **ExamOne Paramedical value**. In **Service Type**, select **ExamOne** and click **Add Config** button.

1.1.1.5 Username

Click the **Add New** link at the top of the dialogue box. In **Config Name**, type **Username**. In the **Config Value**, type the **ExamOne Paramedical** value. In **Service Type**, select **ExamOne** and click **Add Config** button.

1.1.1.6 WSPass

Click the **Add New** link at the top of the dialogue box. In **Config Name**, type **WSPass**. In the **Config Value**, type the **ExamOne Paramedical value**. In **Service Type**, select **ExamOne** and click **Add Config** button.

1.1.1.7 WSUser

Click on **Add New** link at the top of the dialogue box. In **Config Name**, type **WSUser**. In **Config Value**, type the **ExamOne Paramedical value**. In **Service Type**, select **ExamOne** and click **Add Config** button.

**PLEASE NOTE**: If you are already utilizing ExamOne Paramedical Exam Process: AccountID, Password, Username, WSPass and WSUser will be reusable for HealthPiQture, you will only need to enter a HeathPiQture specific **DestinationID** and **AccountCode** (designate these for HealthPiQture use by entering **HealthPiQture** in the **Config Group** field).

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## Identification of Data Elements Required for HealthPiQture Call

HealthPiQture requires the following data elements to be included in the outbound API call to ExamOne. Each of these need to be identified within the Field Properties for each data element. To identify these items, the Field Properties will need to have the Data Group set for the specific insured role (Insured, Joint Insured, Additional Insured, etc.), and the appropriate Data Group Property value is to be selected for each element. (These elements are required for each individual for whom a HealthPiQture could be submitted: Insured, Additional Insured, Joint Insured, etc.)

Required Fields and the Data Group Property value that should be used:

* First Name: Data Group Property: **FirstName**
* Middle Name (Optional): Data Group Property: **MiddleName**
* Last Name: Data Group Property: **LastName**
* SSN (Optional but recommended): Data Group Property: **SSN**
* Data of Birth: Data Group Property: **BirthDate**
* Insured Age: Data Group Property: **Age**
* Gender: Data Group Property: **Gender**
* Phone Number: Data Group Property: **DiaNumber**
* Street Address: Data Group Property: **Line1**
* Street Address Line 2 (Optional): Data Group Property: **Line2**
* City: Data Group Property: **City**
* State: Data Group Property: **AddressStateTC**
* Zip Code: Data Group Property: **Zip**

## HealthPiQture Custom Action Button Configuration

Create a Custom Action button to launch the HealthPiQture API call. Optionally add rules to control when the custom action button is available. Each individual party on a case (Insured, Joint Insured, Additional Insured, etc.) for whom a HealthPiQture call is to be made, must have their own Custom Action button that has a unique Field Name (dataitemid) and that has the Data Group set to identify the specific party for whom that button is to be used.

Refer to the Custom Action section in the Admin Help for details about adding Custom Action buttons.

* Label the **Field Name** of the Custom Action button. (Make note of this Field Name as it will be used as part of the Field Name for the data elements that will be set up to receive response data from HealthPiQture.)
* Set the **Custom Action** field to **Custom Action**.
* The **Custom Action** **Type** will now appear and should be set to **ExamOne**.
* The **Custom Action** **Parameter** will now appear and should be set to **SubmitHealthPiQtureOrder**. **The Custom Action Parameter field is a free form text field and must be entered exactly as listed here.**Graphical user interface, text, application, email

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## Add Data Fields to receive the response data from HealthPiQture.

To receive the responses from HealthPiQture and make this information actionable via rules within FireLight, six data elements need to be added (recommend settings these fields as ‘Read Only’ so that they cannot be changed by the user and/or placed on a ‘Hidden” form that the agent cannot see). Four fields need to be added to collect the Mortality Score, Prescription Score, Clinical Lab Score and Diagnosis/Medical Claims Score. Please note, there may not be a response for Prescription, Lab or Diagnosis score as there may not be any records for these categories. There should always be a Mortality Score returned. Two fields need to be added to receive Response Status and Response Message information.

The Field Names for these 6 data elements do have a specific naming convention that must be followed for information to map and fill properly. These fields must be tied to the specific Custom Action button that fired off the API and the field name associated with the Custom Action button is to be the leading characters of the Field Name for each of these fields.

For example, if the field name of the Custom Action button is named ‘ExamOne\_HP\_Launch’, this will be leading portion of the field name, the Mortality Score data field would need to be named ‘ExamOne\_HP\_Launch\_MortalityScore’.

Date fields that are needed to be added and the naming convention and Data Group Property value that should be assigned to each:

* Mortality Score
  + Date Field name: (name\_of\_the\_custom\_action\_MortalityScore)
  + Data Group: Needs to be set with the same value as used for the Custom Action button for the party (Insured, Additional Insured,etc.)
  + Data Group Property value: MortalityScore
* Prescription History Score
  + Date Field name: (name\_of\_the\_custom\_action\_PrescriptionHistory)
  + Data Group: Needs to be set with the same value as used for the Custom Action button for the party (Insured, Additional Insured,etc.)
  + Data Group Property value: PrescriptionHistory
* Clinical Lab History Score
  + Date Field name: (name\_of\_the\_custom\_action\_ClinicalLabHistory)
  + Data Group: Needs to be set with the same value as used for the Custom Action button for the party (Insured, Additional Insured,etc.)
  + Data Group Property value: ClinicalLabHistory
* Diagnosis History Score
  + Date Field name: (name\_of\_the\_custom\_action\_ DiagnosisHistory)
  + Data Group: Needs to be set with the same value as used for the Custom Action button for the party (Insured, Additional Insured,etc…)
  + Data Group Property value: DiagnosisHistory
* Response Status
  + Date Field name: (name\_of\_the\_custom\_action\_ ResponseStatus)
  + Data Group: Needs to be set with the same value as used for the Custom Action button for the party (Insured, Additional Insured,etc…)
  + Data Group Property value: ResponseStatus
* Response Message
  + Date Field name: (name\_of\_the\_custom\_action\_ ResponseMessage)
  + Data Group: Needs to be set with the same value as used for the Custom Action button for the party (Insured, Additional Insured,etc…)
  + Data Group Property value: ResponseMessage

A set of these data elements will need to be created and specifically named for each party form whom a HealthPiQture order is submitted.

## Data Available Within the Provider

There is a potential for a massive amount of data elements to be made available to a carrier from the HealthPiQture response. Within the Base Enhancement, we are extracting the four scores (potential scores) that are returned from HealthPiQture. All the other data returned will be passed into the carrier’s specific Provider. If there are specific data that a carrier wishes to map onto a form to be in order to allow for carriers to retrieve additional data elements not specifically mapped as part of this effort, we need to ensure the entire data file is made available in the provider for additional data extraction is desired.

# ExamOne HealthPiQture Reporting

## ExamOne HealthPiQture Audit History

An Audit History capturing key steps in the HealthPiQture order and results retrieval process: will be provided in FireLight as part of the case history.

1. Audit report capturing date / time of the HealthPiQture order:

FireLight made a webservice call on (date and time) by (userid) on behalf of (Carrier) to ExamOne to submit a HealthPiQture order for (Application Name)

1. Audit report capturing date / time of the HealthPiQture order status and if order was successful or a failure

FireLight received a response from ExamOne on (date and time) indicating the HealthPiQture order on behalf of (Application Name) (was successful and will be processed OR failed)

1. Audit report capture date / time HealthPiQture order submission timed out (did not transmit):

FireLight did not receive a response from ExamOne HealthPiQture on (date and time) in the allotted time limitation of (limit in minutes).

1. Audit Report capturing date / time HealthPiQture order results were returned:

FireLight received a response from ExamOne on (date and time) indicating the HealthPiQture process is complete and the final results (were successfully transmitted and available or no results were available) for the HealthPiQture order for (Application Name).

## ExamOne HealthPiQture Activity Report

An activity report that can be triggered daily, weekly, or monthly based on carrier preference.

Report is to include:

* Organization name
* From Date
* Through Date

Data Columns to be included are:

* Service Name: (will default to HealthPiQture for this effort)
* Order Date (date in which FireLight originally submitted the HealthPiQture order to ExamOne)
* Completion Date (date in which FireLight received the HealthPiQture order results from ExamOne)
* Product Name (Name of the specific carrier product for the case)
* ApplicationID (Application ID assigned by FireLight)
* Application Name (Name assigned to the application / case by the agent when creating the case)
* Writing Agent Name
* External Role Code
* Carrier Name